

# ALFRESCO CONTENT SERVICES

Open, flexible, highly scalable enterprise content management



Alfresco Content Services provides cloud-native, open-source, highly scalable enterprise content services that enables you to work with your content from within the world's leading productivity suites and tools — without switching applications. Take full advantage of modern content services by building business solutions in the cloud or on-premises — or allow Hyland experts to support you in the Alfresco Cloud (Platform-as-a-Service).

## BUSINESS BENEFITS

### Open, easy to integrate and extend

Built on an open source core with support for open standards and APIs, the Alfresco platform is easy to integrate and customize to meet your business needs

### Scalable, cloud-native architecture

Alfresco's open and modular approach provides you with a scalable content services platform that can handle the growing volume of unstructured content and billions of documents

### Increase security and compliance

Reduce business risk and strengthen compliance with information governance capabilities that offer an unmatched combination of simplicity and control

### Increase user productivity and improve experience

Users benefit from native integrations into common cloud office suites with intuitive out-of-the box experiences optimized for common tasks

### Flexible deployment options

Deploy Alfresco Content Services on the fully managed Alfresco Cloud (PaaS), on your self-managed infrastructure with a public cloud vendor or on-premises

### Reduce total cost of ownership (TCO)

Reduce TCO with elastic compute, cloud operations and low-cost cloud content storage



## HIGHLIGHTS

### Open, easy to integrate and extend

- Open, modular architecture and ReST APIs and SDKs allow you (or a Hyland partner) to extend your Alfresco platform to meet business requirements
- The Alfresco Development Framework provides a wide range of highly configurable, reusable components that you can use to create modern, responsive web and mobile end-user applications

### Cloud-native architecture

- Alfresco offers a cloud-native architecture so that you can take full advantage of content services
- Modular, scalable architecture optimized for content model flexibility and performance at scale
- Integrations to cloud storage: Alfresco Content Connectors for Amazon S3, Amazon S3 Glacier, and Microsoft Azure Worm let you meet application and compliance storage requirements with your cloud vendor of choice
- Automatically enrich content and gain valuable insights with AI and natural language processing with AWS such as Amazon Textract, Amazon Comprehend and Amazon Rekognition

### Enterprise search

- Gain flexibility with Alfresco Search, powered by Elasticsearch, to locate the exact content easily and quickly
- Alfresco Query Accelerator features new functional query sets to improve search performance at scale by querying properties and aspects of metadata across large volumes of information

### Extend collaboration and user efficiency

- Alfresco tightly integrates cloud office suites like Microsoft 365 and Google Docs for real-time collaboration and co-authoring of documents
- The Alfresco Digital Workspace increases productivity through quick, easy access to files and workplace items. Customers can extend their applications to meet specific user needs and enhance your core content management capabilities (using the Alfresco Developer Framework)

- Alfresco Desktop Sync ensures content and governance policies are synchronized between Alfresco and user desktops (Windows and Mac). Users can work offline and synchronize their documents once they reconnect to the network
- Alfresco Mobile provides on-the-go, fast access to content and a seamless enterprise content management interface with intuitive controls designed for mobile devices

## DEPLOYMENT OPTIONS

### Platform-as-a-Service (PaaS)

The Alfresco Cloud is a cloud native platform built on the AWS Well Architected Framework. Fully automated, auditable, versionless software is continuously updated. Infrastructure as code doesn't require any hand-tweaking of deployments, and it meets the highest security standards with full data isolation in your own VPC and full encryption of your data at-rest and in-transit.

### Public cloud (IaaS)

Alfresco can be deployed on multiple IaaS cloud platforms, including AWS, Microsoft Azure or Google Cloud Platform. Containerized deployments — including support for Amazon Elastic Container Service for Kubernetes (EKS) — support fast, standardized deployments across all environments. Tight integration with native cloud services let you leverage cloud storage services like Amazon S3 and Amazon S3 Glacier as well as the Microsoft Azure blob storage to reduce your storage costs.

### On-premises

Alfresco offers fast, standardized on-premises deployments across all environments, with modern options including Ansible, Docker and Kubernetes, and lets you leverage cloud services such as Amazon S3 storage from your on-premises environment.

## ENHANCED INFORMATION GOVERNANCE

Alfresco Governance Services simplifies and enhances your ability to reduce business risk and strengthen compliance.

- Gain a framework to meet records management and open government compliance standards worldwide, including ISO 15489, ISO 16175, FOIA, U.S. DoD 5015.02 CH2 and CH3, EgovG and MoReq
- Additional, easily implemented level of security with security classifications and marks
- WORM (write once read many) storage supports regulated industries including full compliance with SEC rule 17a-4(f)

## BROAD SET OF INTEGRATIONS

Alfresco seamlessly integrates with world-leading productivity suites and tools so that users can work from within familiar applications.



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